



CALISTOGA RANCH

An Auberge Resort

RESORT & RESIDENCES

FREQUENTLY ASKED QUESTIONS

What is a Private Residence Club?

A Private Residence Club is an increasingly popular way to own and enjoy resort real estate. Membership within a Private Residence Club is typically acquired on a fractional basis, where owners have the ability to customize their level of ownership to fit their needs. Private Residence Clubs are characterized by spacious, designer-appointed residences that provide the amenities and services of a world-class resort.

What are some of the advantages of choosing a Private Residence Club over whole ownership?

Endorsed by *Robb Report*, *The Wall Street Journal*, and *The New York Times*, this style of vacation home ownership significantly reduces the capital expenses of purchasing a second home and eliminates the associated maintenance hassles, making ownership an excellent value proposition. Other Napa Valley real estate with comparable square footage and quality lists for millions of dollars - without the added benefits of renowned Auberge Resorts services and amenities. This is the practical way to be immersed in a maintenance-free lifestyle unattainable anywhere else in the Napa Valley while creating a legacy experience for your family.

Is ownership in The Lodges at Calistoga Ranch a real estate interest?

Yes. You have real estate interest in the private equity Club. The Private Residences Club is wholly-owned by the members and owns all of the land, buildings, and Club assets.

When purchasing at The Lodges at Calistoga Ranch, do I purchase ownership in a specific Lodge?

To provide the most flexibility, Lodge Owners have access to all Lodges, which are similarly furnished and feature similar floor plans. With 23 Lodges, each enjoys a different setting with some perched on a hillside to afford breathtaking views while others are cloaked in the tree cover beside a stream. Each of the Lodges is uniquely staged to take full advantage of the bucolic natural landscape. Owners may request a specific residence and this request will be granted when possible, according to the Reservation Policies and Procedures.

Can my ownership share be resold?

Certainly. That having been said, many Lodge owners see their share as a legacy to pass along to future generations. You may sell your fractional ownership interest by yourself, you may have the on-site real estate sales team sell it for you; or you may have another California real estate professional sell it for you, subject to the Calistoga Ranch Club governance documents.

Can I leave clothing and personal items at Calistoga Ranch?

Yes. Your clothing and personal items will be stored in a secure area between visits. All requested articles will be placed in your Lodge residence just prior to your arrival. Pre-arrival grocery shopping services and private wine storage are also offered.

Are pets allowed in The Lodges at Calistoga Ranch residences and facilities?

Calistoga Ranch is dog friendly and the resort welcomes most well-mannered pets that stay with their owners in specifically designated residences.

What time of year is the best to visit the Napa Valley?

The Napa Valley offers diverse experiences four seasons a year. February and March feature the many events that surround the mustard festival, a special time when the vineyards are filled with the gorgeous glowing yellow mustard flowers. Springtime celebrates the first buds and the beginning of the grape growing cycle. Summer is filled with events surrounding the St. Helena and Calistoga farmers markets, and an abundance of outdoor activities including hot air balloon rides, hiking and biking through the extensive trails that the Napa Valley has to offer. August through October marks the exciting harvest season with the annual crush that fills the air with the smell of fermenting grapes. The holiday season from Thanksgiving to New Year is a wonderful time to visit and celebrate with family and friends.

Who is Auberge Resorts?

Auberge Resorts provides the day-to-day management of Calistoga Ranch and also manages a collection of exceptional properties, each with its own distinctive character that assures a memorable experience. All of the Auberge properties are characterized by a set of common elements; intimate, understated elegance; magnificent natural settings; inspired cuisine utilizing the very best regional ingredients; spa experiences to enhance one's well-being; and attentive yet unobtrusive service. In combination, these characteristics create resorts with prestige. Bringing industry expertise and a unique approach to resort development, management, and operations, Auberge Resorts has created some of the most recognizable and sought after hotels, resorts and private clubs in the world in North America, Mexico, The Caribbean, and the South Pacific.